

Car Parking

Parking Tariffs

Car parking tariffs have been introduced at Lee Valley VeloPark to ensure the main users of the car park are actual cycling customers to the venue opposed to those who may be visiting Queen Elizabeth Olympic Park for other purposes (including football matches).

4 Hours Free of Charge (Terms & Conditions apply)

Lee Valley VeloPark cycling customers are entitled to up to **four hours free car parking** (beginning when you enter the car park). For stays of over four hours, a fee of £4 per hour is applicable, **for a maximum of 2 hours**. Vehicles left in the car park for more than 6 hours will be served with a Penalty Charge Notice.

Your registration details are recorded as you enter the car park and the system times your stay to exactly 4 hours from this point.

Extended Parking (exclusive to Full Gas event participants)

Participants in our events can purchase extended parking for £2 **if their name appears on the sign-on sheet for that date**. Extended parking can only be paid for at the dedicated event terminal located alongside rider sign-on and riders respectfully requested bring the correct money as change cannot be given. Riders are fully responsible for inputting their own registration details into terminal and ensuring that these match the hand-written details on the sheet. **IMPORTANT: you cannot register for free parking (4 hours) AND extended parking on the same date. Please choose the correct option on arrival and register at only ONE terminal.**

Season Tickets

For anyone using the venue multiple times each week, there is now an option to purchase a 6 or 12 month season ticket. This is available to Lee Valley VeloPark members ONLY and terms & conditions apply. An application form is available from the venue. The permit is valid FROM THE DATE PAYMENT IS COLLECTED. Permits can be paid for by cheque, in person or over the phone. If you'd like to pay over the phone please request a call-back when you submit your completed form. These permits allow unlimited parking (during venue opening hours) from Sunday to Monday, subject to availability.

- 6 months = £290
- 12 months = £490

FAQs

How do I claim my four hours free parking?

It is **your responsibility** to enter your full vehicle registration details into the terminal correctly and note when your four hours free parking period expires.

The current locations of these terminals are:

- Track centre counter
- BMX/mountain bike tunnel area by external lockers
- External tunnel exiting onto the road circuit plaza

Your four hours begins when you enter the car park (which has automatic number plate recognition in operation). You can input your details at any point during your visit (i.e. entering the venue, during a session or when leaving the venue). Please also ensure you follow the terms and conditions displayed within the car park. If you wish to stay past four hours and up to six hours, you will need to pay the car parking tariffs for the additional two hours on expiry of the four hours.

How do I appeal if I have received a Penalty Charge Notice?

Please be aware that **neither the venue staff or Full Gas Cycling staff** are involved in the issuing of or the appeals process for any Penalty Charge Notice given.

The car park is run by ParkingEye and in the event of a customer appealing their parking charge all appeals are dealt with directly by them. You would need to contact ParkingEye as per the details on their charge letter, which is via one of the following methods: in writing to ParkingEye, PO Box 575, Chorley, PR6 6HT or via the online appeals form at parkingeye.co.uk/Appeal.

Please note that neither Lee Valley or Full Gas Cycling profit in any way from the issuing of Penalty Charge Notices and we will support an appeal if **the customer has abided by and followed the car parking terms and conditions fully**.